# Technical Product Manager, Financial Aid

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**Type:** Full-Time
**Salary:** Starting at $71,535 per year
**Posted:** 16 days ago
**Category:** Planning, Design, and Project Management; Financial Aid; Admissions and Enrollment

**Technical Product Manager, Financial Aid**

**Posting Number:** SP005142P
**Division/College:** Vice Provost for Strategic Enrollment Management
**Department:** Student Financial Aid
**Location:** Moscow

**Posting Context Statement:**

Welcome to Student Financial Aid Services and Strategic Enrollment Management! Working here means becoming part of a dedicated group that helps authorize over $100 million in financial aid each year, supporting the hopes and dreams of thousands of students. Be part of the SFAS leadership team as a Technical Product Manager, the primary point of contact for technical solutions and operational efficiencies. Work with curious and passionate staff to develop novel solutions to technical challenges. This role is an opportunity to apply your customer service and technical skills while gaining experience in the niche field of Financial Aid Technology Management. If you enjoy solving problems and helping other people, we want to hear from you!

**Position Overview:**

This position coordinates the planning, design, and development of software applications. This position is responsible for the success of a product or family of products. This position will work closely with cross-functional business leaders, peers and technology leadership to ensure systems are positioned for the growth of the university. This includes performing or supervising analysis, design, development, and testing, to ensure the deployment of

reliable, secure, and scalable business-critical applications and platforms. The Technical Product Manager works in a collaborative environment with business and technology owners and fosters a culture of teamwork and support across the university and within the technology team. This position is a blend of product and project leadership and will require partnering with cross functional teams to achieve high performance levels with application services and support the alignment of team activities with the universitys business needs.

Duties may include:

- Understand and represent user needs
- Define a vision and roadmap for a product
- Align stakeholders around the vision for the product
- Prioritize product features and capabilities
- Manage a product backlog
- Oversee development stages and evaluate progress
- Serve as a liaison between department stakeholders and the Office of Information Technology development team
- Collaborate across teams to empower independent decision-making
- Administer applications
- Provide high level reporting to departments across the university
- Other duties as assigned

**Required Experience:**

- Three years working with software applications in a technical or functional support role
- Prioritizing work and ensuring projects and workloads are completed on time

**Required Education:**

High School Diploma or equivalent

**Required Other:**

None

**Additional Preferred:**

- Five or more years of experience working with software applications in a technical or functional leadership role
- Bachelors degree in Business, Management of Information Systems, Information Technology, or a related field
- Agile Certification (e.g., Product Owner, Scrum Master or similar)
- ITIL Certification
- Translating business to technical requirements and vice versa
- Working as part of a project team
- Collaborating with stakeholders across functional areas

Experience with:

- Ellucian Banner ERP, Scholarship Universe, SoftDocs, Slate, Tableau, Oracle
- Agentic AI or AI development
- Agile Methodologies such as managing a product backlog and writing user stories
- Command line, shell scripts, python
- Using enterprise reporting tools such as Power BI, Argos or SQL Developer
- Understanding the relationships between ERP, CRM, CMS, third-party solutions, relational databases
- Source Code Control / Versioning tools (e.g., Git).

**Physical Requirements & Working Conditions:**

None

**Degree Requirement:**
Listed degree qualification is required at time of hire
**FLSA Status:** Exempt
**Employee Category:** Exempt
**Pay Range:** $71,535 annually or higher commensurate with experience
**Type of Appointment:** _of_Appointment
**FTE:**
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**Full Time/Part Time:** Full Time
**Funding:**
**A visa sponsorship is available for the position listed in this vacancy:** No
**Posting Date:** 01/09/2026
**Closing Date:**
**Open Until Filled:** Yes
**Special Instructions to Applicants:**
This position is posted as open until filled, however, applications submitted on or before January 25, 2026 will receive priority consideration. Position will remain open until a suitable pool of candidates is identified. **Applicants:**
Applicants must upload the following documents to their online application and respond to all supplemental questions. **1. Detailed Resume:** summarizing your education and related work experience
**2. Professional References:** names and contact information for 3 professional references
**3. Supplemental Questions:** responses to supplemental questions will be used to assess applicant qualifications for this position. If you would like to view a full copy of the job description, please reach out to the search coordinator at kingham@uidaho.edu

**Applicant Resources:**https://www.uidaho.edu/human-resources/careers/applicant-resources
**Background Check Statement:**

Applicants who are selected as final possible candidates must be able to pass a criminal background check.

**To apply, visit https://uidaho.peopleadmin.com/postings/50502**

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