Chief Information Officer/Executive Director of Information Technology

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Position Deleted on 4/04/2022. This position is no longer an active posting on HigherEdJobs.

Type: Full-Time
Application Due: Open Until Filled
Category: IT Manager/Director
Mesalands Community College is seeking a full-time Chief Information Officer / Executive Director of Information Technology. The CIO/Executive Director is matched with Mesalands where they will play a vital role in ensuring that technology is effectively aligned and leveraged to support the institution's mission, vision, and values. The CIO / Executive Director is accountable for all aspects of IT strategy, alignment, planning, IT budget and support for Mesalands information technology systems. The two critical competencies for the CIO / Executive Director are to fully understand the goals, objectives and operations of the organization at a functional level. The CIO / Executive Director will need to be well fully versed in the operational parameters of the organization and function at a peer level with the Executive Staff. Secondly, the CIO /

Executive Director must be technically competent to lead the technical team and align their efforts such that the team delivers coordinated, effective, efficient IT services to the organization. The CIO / Executive Director will need to develop and maintain ongoing professional relationships with the Executive Staff and the President such that there is trust and alignment between the IT function and the rest of the organization. The CIO / Executive Director will lead the strategic IT planning, alignment and tactical planning for Mesalands as well as being accountable to facilitate the IT governance process(s) necessary to prioritize, fund and deliver IT services for the organization. The CIO / Executive Director will be accountable to establish and maintain performance metrics that measure and report the effectiveness of the IT activities and IT investment made by the organization. These metrics should be driven by student outcomes and other organizational metrics that demonstrate how the organization is better able to meet its goals and objectives through the careful investment in technology to meet those goals and driven by student success, student access, and prudent use of the College's resources. This position is expected to work in a multi-cultural, diverse working environment. The CIO / Executive Director will need to rapidly switch between participating at a senior level in the planning and operation of Mesalands as well as leading, driving and maintaining an efficient IT organization. The CIO / Executive Director must be able to keep up with the changing higher educational landscape and its challenges on a day-to-day basis as well as keep up on current and emerging technologies. They will be accountable to present technology solutions leadership and others in non-technical terms that relate directly to the work they are doing. The Sr. IT leader will need to build and maintain relationships starting with students, faculty, administrators, board as well as the public that has an interest in how technology supports the college. The CIO / Executive Director will need to be able to represent technical challenges for issues like IT security in ways that are interesting and understandable to students, staff, faculty and administrators. Conversely, the Sr. IT leader will need be able to tie non-technical goals and objectives for the college to the day-to-day work done by their technical staff such that they understand how their daily work supports the achievement of those goals and objectives. Employees have competitive salaries, excellent benefits and potential for growth. **The CIO / Executive Director is accountable for the following duties:**

1. IT strategic planning
2. IT division leadership
3. IT portfolio management and alignment
4. IT budget management
5. IT staffing, mentoring, and development
6. Planning for adoption and implementation for future IT needs including the IT oversight of the College's transition into IT shared services
7. IT vendor and contract management
8. IT operations, ERP support, CRM support, Data management and BI, LMS, Application development and support, infrastructure and communications, Help Desk, and Web
9. Development and maintaining IT-based communication systems
10. Modernizing and upgrading obsolete technology capabilities to current standards for efficient and effective IT operations

11. Creating roadmaps to adopt future technologies that will improve performance, organizational alignment and lower IT operational costs. Leading conversations about changes IT funding necessary to support ongoing IT operations.

Qualifications:

Minimum Qualifications: The successful candidate must meet the following criteria:

- Requires a bachelor's degree in computer science, business or related field
- A strong track record as CIO or CTO with at least 7 years' experience with 5 or more years in a college or university environment
- Experience with and a broad understanding of higher education challenges and the application to technology solutions to resolving those challenges. The CIO / Executive Director should have a solid understanding of core higher education technology solutions necessary to address those challenges.
- Experience with higher education technology solutions
- The ability to deal with ambiguity and from that be able to organize and set priorities for Mesalands. The CIO / Executive Director will need to differentiate between the urgent requests and important requests and prioritize accordingly
- The ability to lead an organization through change
- The ability to lead an organization through transformation
- The ability to manage people and foster an environment of positive employee engagement and trust * Experience in facilitating diverse groups to an agreed upon outcome that is aligned with the best interest of the College.
- The Successful candidate must have highly effective and demonstrated organization skills.
- The position requires that the applicant be experienced and proficient in multiple software applications including CRM (Customer Relationship Management), ERP (Enterprise Resource Planning), computer literacy, and databases.
- The successful candidate must possess professionalism and exemplary communication and presentation skills.
- The successful candidate must demonstrate by experience a commitment to student success and access.
- The successful candidate must contribute to the positive spirit of MCC through an engaging, fun, and welcoming demeanor with students, colleagues, staff, and the community

Preferred Qualifications:

- Preference for candidates who hold an MBA or master's degree.
- Preference for candidates who have worked in an Hispanic-Serving Institution or a Rural-Serving Institution.
- Preference for candidates with leadership experience including committee leadership or special project assignments.

- Preference to candidates who have experience with or embrace a student success agenda through guided pathways.
- Preference to candidates who have a working knowledge of Jenzabar, Workday, and Google Applications.
- Preference to candidates who are fluently bilingual in English and Spanish.

Mesalands Community College (MCC) is committed to creating and sustaining a community that celebrates individual differences and diversity. We are dedicated to improving access to equal opportunities to all persons. MCC is dedicated to eliminating discrimination and prohibits discrimination against any person based upon their race, age, religion, color, national origin, ancestry, sex, sexual orientation, gender identity, spousal affiliation, pregnancy, childbirth, condition related to pregnancy or childbirth, physical or mental disability, serious medical condition, or veteran status in violation of the law, in its educational programs, activities or employment

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